

How do I log on to the site for the first time?

- The Uptevia Investors link:

www.credit-agricole-sa.uptevia.com

- Use your client reference, first name and surname to log in for the first time.
- If you have forgotten your client reference sent by Uptevia when you created your account, click on "Need help" to be redirected to the contact form.



1 Obtaining login details

2 Fill in the following information

Your client reference is shown on the statements and notices sent to you by Uptevia since you opened your account.



3 Verification of contact details

This phone number will be used as second authentication factor

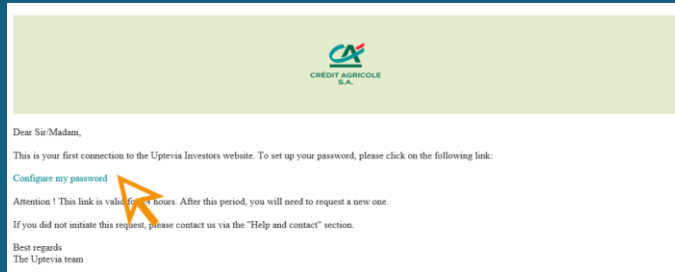
If the data are not correct please update and if not validate – you will receive an SMS

4 Validation of the code received by SMS

How do I log on to the site for the first time?

5 Configuration of your password

Click on the link received by email



1 Confirm

2 Password selection

Back to login

Creation of your Uptevia space

I define my password

Set your password

Your password must contain at least:

- 12 characters (maximum 16)
- 1 number
- 1 capital letter
- 1 lower case letter
- 1 special character (except \$, &, /)

Confirm your password

Confirm

Strong control added on password complexity
Additional control link to security are launched when you click on Validate

6 Confirmation of space creation and dispatch of login details

Creation of your Uptevia space



You will now access your Uptevia account

Congratulations! You have completed the creation of your Uptevia space

From now on, log in using the following user ID: **80991214**
an email has been sent to you so that you can store it safely.

Connect to my space

If you have any questions, Uptevia can help.



By telephone:
+33 1 49 37 82 37 Monday to Friday from 9:00 to 18:00 (Paris time) from abroad, or 08 00 00 75 41 from France



Use the contact form
[Uptevia Investors](#)

Help and contact : Investor portal

We are here to help you !

By email form

By telephone

1. I wish to select a category

2. I wish to confirm my details

User ID

Name of group

80 - CREDIT AGRICOLE S.A.

